

B.B.A. Semester - 5 (CBCS) Examination**March/April– 2019****HUMAN RESOURCE GROUP: MANAGEMENT OF INDUSTRIAL RELATIONS(ELECTIVE)****Time: 2:30 Hours****Marks: 70****Instructions:**

1. All questions are compulsory.
2. Figures to the right indicate marks.

Q.1 Define Term Industrial Relation. Discuss In detail Approaches of IR (14)

OR

(A) Discuss in details Objectives and Significance of Industrial Relations. (7)

Q.2 (B) Define Globalization. Discuss in details impact of Globalization on IR (7)
Explain the following :

(A) Prevention Techniques of Industrial disputes (7)

(B) Differentiate Conflict and Dispute in detail (7)

OR

Q.3 Define term Industrial Dispute. Discuss in details Provisions of Industrial Dispute Act. (14)
Discuss in details objectives and provisions of Payment of Wages Act, 1936. (14)

OR

Q.4 Define term Factory. Discuss in details Provisions of Health and Safety relating to Factory Act, 1948 (14)

Elaborate term Workers participation in management. Discuss in details forms of WPM. (14)

OR

(A) Elaborate term quality Circle. Discuss in detail objectives of Quality Circle. (7)

(B) Explain term employee Empowerment. Discuss in detail Significance of Employee Empowerment. (7)

Q.5 (A) Give meaning of Trade Union. Discuss in details problems of Trade Union found in India (7)

(B) Discuss in detail functions and types of Trade Union (7)

OR

(A) Explain Collective Bargaining. Discuss in details forms and principles of Collective Bargaining. (7)

(B) Explain Negotiation techniques used in India (7)
